

Enquiry on result registration guide

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Welcome

Introduction:

Follow these simple steps to IELTS for UKVI Enquiry on results:

Step 1: Complete your Enquiry on results online

Please complete your registration online - registration button can be found both at the top and at the bottom of this page. Please make sure you provide a valid email address as all communications with regards to the result will be sent directly to your email account automatically.

All fields with an asterisk (*) must be completed, any incomplete form will not be processed.

Step 2: Pay for your enquiry on results request

The fee for IELTS for UKVI enquiry on results is **THB 4,000**. You can choose to have one or more parts of your test re-marked. The fee is the same regardless.

Your remarking request will not be processed until you have paid for your remarking fee.

Payment can be done through online payment only.

[Start registration](#)

Please click "Start registration" button to proceed.

กดปุ่ม Start Registration เพื่อดำเนินการหน้าถัดไป

Notes to Candidates

Please note that we only accept online payment via VISA, Master, debit card and Smart QR code (**For Thai bank account only**).

If you don't have the card or a Thai bank account, please **DO NOT** start the registration.

If you confirm that you have the payment method(s) mentioned above, please click "**Proceed**" to submit your request.

Please confirm before you move on *

Yes, I have one of the cards (Visa, Master, debit card) or a Thai bank account to make online payment through credit card or Smart QR code.

No, I don't have any of the card or Thai bank account.

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Click here to confirm your payment method.

กด ✓ เพื่อยอมรับเงื่อนไขการชำระเงิน

Please click this button to proceed to the next page.

กดปุ่มนี้เพื่อไปหน้าถัดไป

** For the payment of Enquiry on Result, candidates need to use only VISA or MASTER credit/debit cards

** การชำระเงินเพื่อดำเนินการทำ Enquiry on Result ผู้สอบต้องชำระด้วยบัตรเครดิต/เดบิต VISA หรือ MASTER เท่านั้น

Privacy Notice

Terms and conditions

The British Council will use the information that you are providing in connection with processing your registration. The legal basis for processing your information is agreement with our [Terms and Conditions of registration](#).

I agree to the terms and conditions *

Click here to agree to the terms and conditions.

กด ✓ หากผู้สอบยอมรับข้อตกลงและเงื่อนไข

Data protection

The British Council complies with data protection law in the UK and laws in other countries that meet internationally accepted standards.

You have the right to ask for a copy of the information we hold on you, and the right to ask us to correct any inaccuracies in that information. If you have concerns about how we have used your personal information, you also have the right to complain to a privacy regulator.

For detailed information, please refer to the privacy section of our website, www.britishcouncil.org/privacy or contact your local British Council office. We will keep your information for a period of 3 years from the time of collection for your registration; for marketing purposes, we will keep your information for a period of 7 years.

Please click this button to proceed to the next page.

กดปุ่มนี้เพื่อไปหน้าถัดไป

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Notes to candidates

1. You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked. You must make this request **within six weeks** of your test date. Your test will be sent to the head office of British Council for re-marking by Senior Examiners.
2. You can choose to have one or more parts of your test re-marked. The fee is the same regardless of how many parts you select to remark.
3. You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score, the refund process will take up to 45 days.
4. The re-marking is done by trained Clerical Markers and senior examiners employed by British Council.
5. British Council Head Office will notify your test centre of the re-mark result. Your result will normally be available in **2 to 21 days**, depending on several factors including the number of sections requested for remark. If you have not received a response after 21 days, please contact your test centre.
6. You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

click this button to proceed to the next page.

กดปุ่มนี้เพื่อไปหน้าถัดไป

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Test Taker Details

Is this request within six weeks of your test date? *

Choose one...
Choose one...
Yes
No

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Please choose one answer that suits for you and click proceed.

เลือกคำตอบที่เหมาะสมกับผู้สอบและกดปุ่มถัดไป

If you choose 'No' the request will be ended. As the period for EOR must be requested within 6 weeks.

หากผู้สอบเลือก No คำร้องขอจะสิ้นสุดลง เนื่องจากการขอทำ EOR ต้องทำภายใน 6 สัปดาห์นับจากวันสอบ

Test Taker Details

First name *

Last name *

Phone number *

Email address *

Test reference number (in the format of A4-TH001-P/C-000000) *

Candidate number (six digits number) *

Test date *

(DD/MM/YYYY)

Please select your test type *

Please fill out the form in English only and click 'proceed' below.

กรอกข้อมูลส่วนตัวเป็นภาษาอังกฤษและกดปุ่มด้านล่าง

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UKVI EOR Request

Please select the module(s) which you would like to get remarked.

Listening

Reading


Writing

Speaking

Choose your exam type and module(s) which you would like to get remarked.

เลือกประเภทการสอบและส่วนที่ต้องการทำRemark

How to collect your EOR result? *

Choose one... 

- Choose one...
- Collect result at British Council Siam Square only
- Send to my address

Choose an option to collect the remark result once it has been released.

เลือกตัวเลือกเพื่อรับผลสอบ Remark

I agree about British Council processing timeline will be within 2-3 business days after successfully paid the fee. *

The British Council will use the information that you are providing in connection with processing your EOR. The legal basis for processing your information is agreement with Terms and Condition of EOR.

I acknowledge and agree to the EOR terms and conditions. *

Click here to agree to the terms and condition.

กด ✓ ทั้งสองช่อง เพื่อไปหน้าถัดไป

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We have two options for candidates to collect your remark result.

1. Pick up at the British Council Siam Square branch
2. Send it to the candidate's address. If you choose this option, please provide us with your address information.

เรามี 2 ตัวเลือกให้ผู้สอบเลือกได้ว่าจะเข้ามารับผล remark เองที่ British Council สาขา สยามสแควร์หรือให้ส่งตามที่อยู่ หากผู้สอบเลือกส่งตามที่อยู่ กรุณากรอกข้อมูลในส่วนช่องที่อยู่เพื่อรับผลสอบ.

Registration Details

Please note:

- You should check carefully of your contact information and registration details below before you submit the registration.
 - You can amend your information by click the "Edit" button.
 - Your registration information cannot be changed after the submission.
-

Registration
contact's details:

Test Test

Edit



A4-TH001-P/C-000000
0123456789
XXXXXXX.@gmail.com

If you would like to amend the personal information, please click 'Edit'

หากผู้สอบต้องการแก้ไขข้อมูล กรุณาเลือก 'Edit'

Description	Quantity	Unit price	Total
Event Booking: Attendee	1		
How to collect your EOR result?: Collect result at British Council Siam Square only	1		
Please select your test type: UKVI on Computer	1	฿4,000.00	฿4,000.00
		Total:	฿4,000.00
		Grand total:	฿4,000.00
		Outstanding:	฿4,000.00

Available payment methods

Pay online

Pay now

Click 'Pay Online' and 'Pay now' to proceed with the payment.

กด Pay Online และ Pay now เพื่อชำระเงิน

Pay online

Choose how to pay



Credit or debit card

Use our secure checkout to pay.

Pay by card



PromptPay

Pay with PromptPay using your mobile device.

Pay with PromptPay

Please choose one of our methods for making the payment.

จากนั้นกรุณาเลือกชำระเงินด้วยบัตรเครดิต/เดบิต หรือสแกนคิวอาร์โค้ดพร้อมเพย์

*** For **PromptPay payment method**, we only accept payments from Thai bank account.